

QUALITY CONTROL STATEMENT

Raytell Electrical Co. Ltd. have achieved BS EN ISO 9001: 2008 approval with National Quality Assurance Limited. Their quality management system is maintained to the above standard and is monitored annually by NQA.

Raytell Electrical Co. Ltd. ensure that all work is installed to the current 17th Edition of the IEE Regulations and their staff are all qualified JIB registered electricians.

In addition Raytell Electrical Co. Ltd. will only install materials which are manufactured to BS Standards and ensure that the following are checked before, during and after installation works:-

1. All materials carry a B.S. kitemark stamp.
2. All operatives are fully qualified and are J.I.B graded.
3. All sub-contractors are fully qualified and meet all requirements as requested by our sub-contractors' questionnaire forms.
4. All works are to the current IEE Regulations BS7671 and the Electricity at Work Act 1989.
5. All works are to the Standards and Codes of Practice.
6. All tests are carried out with calibrated test equipment and P.A.T tested plant and equipment.
7. All works are checked for quality before inspection by the clients' representatives.
8. All design parameters are correct and checked.

QUALITY ASSURANCE POLICY AND OBJECTIVES

Raytell Electrical's quality control policy is to achieve sustained, profitable growth by providing electrical contracting services which consistently satisfy its customers. This level of quality is achieved through adoption of a system of procedures that reflect the competence of the Company to existing customers, potential customers, and independent auditing authorities.

Achievement of this policy involves all employees, who are individually responsible for the quality of their work, resulting in a continually improving working environment for all. This policy is provided and explained to each employee by the Directors.

To achieve and maintain the required level of assurance the Managing Director retains responsibility for the Quality System, with daily operation of the System delegated to the Quality Administration Manager.

The objectives of the Quality Assurance System are:-

- a) To maintain an effective Quality Assurance System controlling all company activities.
- b) To achieve and maintain a level of quality which enhances the Company's reputation with customers.
- c) To ensure compliance with relevant statutory and safety requirements.
- d) To endeavour, at all times, to maximise customer satisfaction with the services provided by Raytell Electrical Company Limited.